

## **MODS Productivity Data**

### **I. PREFACE**

#### **A. Purpose and Content**

USPS-FY14-23 provides FY2014 productivity data for selected operations at plants, Network Distribution Centers (NDCs, formerly Bulk Mail Centers or BMCs), and Remote Encoding Centers (RECs).

#### **B. Predecessor Documents**

Docket No. R2006-1, USPS-LR-L-56, Part III.  
Docket No. ACR2007, USPS-FY07-23.  
Docket No. ACR2008, USPS-FY08-23.  
Docket No. ACR2009, USPS-FY09-23.  
Docket No. ACR2010, USPS-FY10-23.  
Docket No. ACR2011, USPS-FY11-23.  
Docket No. ACR2012, USPS-FY12-23.  
Docket No. ACR2013, USPS-FY13-23.

#### **C. Corresponding Non-Public Document**

There is no corresponding non-public document.

#### **D. Methodology**

The productivities for plant and NDC operations employ data from the Management Operating Data System (MODS). The calculations follow the methodology from Docket No. R2006-1, USPS-LR-L-56, Part III, as modified in Docket No. RM2012-2, Proposals Sixteen and Seventeen (approved in Commission Order No. 1383) and Docket No. RM2014-1, Proposal Eight (approved in part in Commission Order No. 1877). For FY2014, the calculations have been implemented using the Stata software package, replacing previous Fortran and TSP code, without changing the approved methodology.

Productivities for Remote Encoding Center (REC) operations are based on image volumes and console hours from the WebROADS system, adjusted for "overhead" workhours included in the MODS workhour total.

In USPS-FY13-23, Carrier Sequence Barcode Sorter (CSBCS) productivity was calculated using the methodology described in Docket No. RM2010-5, Proposal Twenty-Seven (approved in Postal Regulatory Commission Order No. 394). The Postal Service observed in USPS-FY13-23 that the last CSBCS equipment was withdrawn from service at the end of FY2013. As a result of the CSBCS

retirement, the data needed for the CSBCS calculation do not exist, and the CSBCS productivity has not been updated for FY2014.

## E. Input/Output

The productivity data are used in USPS-FY14-10, USPS-FY14-11, and USPS-FY14-15. Additionally, the console hours used to develop the REC productivities are used in USPS-FY14-7 (and USPS-FY14-NP18) to assign LDC 15 REC labor costs to cost pools.

Seven.

## II. ORGANIZATION

The productivity data are presented in the Microsoft Office Excel workbooks 'YRscrub2014.xlsx', 'NDCscrub2014.xlsx', 'RECProds2014.xlsx'.

**Table 1. MODS Productivities for Selected Plant Operations**

| <b>Group</b> | <b>Description</b>        | <b>Shape</b> | <b>TPF/Hour</b> | <b>TPH/TPF</b> |
|--------------|---------------------------|--------------|-----------------|----------------|
| 4            | LCREM                     | Letters      | 1,701           | 1.000          |
| 5            | Tray Sortation Outgoing   | Letters      | 111             | 0.897          |
| 6            | Tray Sortation Incoming   | Letters      | 98              | 0.907          |
| 7            | Out BCS Primary           | Letters      | 8,024           | 0.970          |
| 8            | Out BCS Secondary         | Letters      | 9,457           | 0.983          |
| 9            | In BCS MMP                | Letters      | 5,824           | 0.985          |
| 10           | In BCS SCF/Primary        | Letters      | 6,530           | 0.984          |
| 11           | In BCS Secondary (1 Pass) | Letters      | 6,547           | 0.977          |
| 12           | In BCS Secondary (2 Pass) | Letters      | 9,205           | 0.991          |
| 14           | Manual Out Primary        | Letters      | 671             | 1.000          |
| 15           | Manual Out Secondary      | Letters      | 1,081           | 1.000          |
| 16           | Manual In MMP             | Letters      | 1,180           | 1.000          |
| 17           | Manual In SCF/Primary     | Letters      | 1,177           | 1.000          |
| 18           | Manual In Secondary       | Letters      | 645             | 1.000          |
| 21           | AFSM100 Out Primary       | Flats        | 1,483           | 0.971          |
| 22           | AFSM100 Out Secondary     | Flats        | 2,449           | 0.976          |
| 23           | AFSM100 In MMP            | Flats        | 1,572           | 0.977          |
| 24           | AFSM100 In SCF            | Flats        | 1,757           | 0.981          |
| 25           | AFSM100 In Primary        | Flats        | 917             | 0.977          |
| 26           | AFSM100 In Secondary      | Flats        | 1,684           | 0.979          |
| 27           | AFSM100 AHS Out Primary   | Flats        | 2,030           | 0.973          |
| 28           | AFSM100 AHS Out Secondary | Flats        | 1,225           | 0.975          |
| 29           | AFSM100 AHS In MMP        | Flats        | 1,880           | 0.980          |
| 30           | AFSM100 AHS In SCF        | Flats        | 1,752           | 0.979          |
| 31           | AFSM100 AHS In Primary    | Flats        | 1,458           | 0.979          |
| 32           | AFSM100 AHS In Secondary  | Flats        | 1,983           | 0.979          |
| 33           | AFSM100 AI Out Primary    | Flats        | 2,382           | 0.967          |
| 34           | AFSM100 AI Out Secondary  | Flats        | 2,302           | 0.975          |

|    |                                 |         |       |       |
|----|---------------------------------|---------|-------|-------|
| 35 | AFSM100 AI In MMP               | Flats   | 1,774 | 0.977 |
| 36 | AFSM100 AI In SCF               | Flats   | 1,846 | 0.977 |
| 37 | AFSM100 AI In Primary           | Flats   | 2,051 | 0.976 |
| 38 | AFSM100 AI In Secondary         | Flats   | 2,505 | 0.979 |
| 39 | AFSM100 AHS/AI Out Primary      | Flats   | 5,156 | 0.966 |
| 40 | AFSM100 AHS/AI Out Secondary    | Flats   | 5,724 | 0.967 |
| 41 | AFSM100 AHS/AI In MMP           | Flats   | 4,861 | 0.974 |
| 42 | AFSM100 AHS/AI In SCF           | Flats   | 4,438 | 0.975 |
| 43 | AFSM100 AHS/AI In Primary       | Flats   | 4,782 | 0.971 |
| 44 | AFSM100 AHS/AI In Secondary     | Flats   | 4,272 | 0.974 |
| 45 | UFSM1000 Outgoing               | Flats   | 1,527 | 0.869 |
| 46 | UFSM1000 Incoming               | Flats   | 1,982 | 0.938 |
| 57 | Manual Out Primary              | Flats   | 658   | 1.000 |
| 58 | Manual Out Secondary            | Flats   | 666   | 1.000 |
| 59 | Manual In MMP                   | Flats   | 691   | 1.000 |
| 60 | Manual In SCF                   | Flats   | 560   | 1.000 |
| 61 | Manual In Primary               | Flats   | 647   | 1.000 |
| 62 | Manual In Secondary             | Flats   | 196   | 1.000 |
| 63 | Manual In                       | Parcels | 283   | 1.000 |
| 64 | APBS Outgoing                   | Parcels | 379   | 0.911 |
| 65 | APBS Incoming                   | Parcels | 219   | 0.891 |
| 66 | LIPS Outgoing                   | Parcels | na    | na    |
| 68 | APPS Outgoing                   | Parcels | 617   | 0.886 |
| 69 | APPS Incoming                   | Parcels | 319   | 0.893 |
| 70 | Manual Outgoing                 | Parcels | 374   | 1.000 |
| 75 | PARS WASTE MAIL                 | Letters | 2,520 | 1.000 |
| 76 | PARS MANUAL DISTRIBUTION        | Letters | 5,306 | 1.000 |
| 77 | CIOSS RTS IMAGE LIFT MODE       | Letters | 7,191 | 0.963 |
| 78 | CIOSS INTERCEPT LABEL MODE      | Letters | 6,746 | 0.923 |
| 79 | CIOSS FORWARDS IMAGE LIFT MODE  | Letters | 6,815 | 0.986 |
| 80 | CIOSS REVERSE SIDE SCAN         | Letters | 7,134 | 0.916 |
| 81 | CIOSS RESCAN MODE               | Letters | 4,778 | 0.987 |
| 82 | CIOSS OTHER MODE                | Letters | 3,266 | 0.962 |
| 83 | CIOSS INTERCEPT IMAGE LIFT MODE | Letters | 3,635 | 0.979 |
| 84 | CIOSS FORWARDS LABEL MODE       | Letters | 6,581 | 0.899 |
| 85 | CIOSS RTS LABEL MODE            | Letters | 7,046 | 0.830 |
| 86 | FSS                             | Flats   | 766   | 0.897 |

Source: USPS-FY14-23, YRscrub2014.xlsx

**Table 2. MODS Productivities for Selected NDC Operation Groups**

| <b>Group</b>       | <b>Total TPF</b> | <b>Total TPH</b> | <b>Total Hours</b> | <b>TPF/Hour</b> |
|--------------------|------------------|------------------|--------------------|-----------------|
| PPSM               | 271,812,498      | 260,647,070      | 847,048            | 321             |
| SPSM               | 768,331,108      | 734,789,651      | 2,517,081          | 305             |
| SSM                | 32,643,991       | 29,292,774       | 310,672            | 105             |
| NMO/Manual Parcels | 34,344,210       | 34,248,535       | 669,682            | 51              |
| Outgoing Pouching  | 45,888,226       | 45,888,226       | 156,670            | 293             |

**Source: USPS-FY14-23, NDCscrub2014.xlsx**

**Table 3. Remote Encoding Center Productivities**

| <b>Product</b> | <b>Images Keyed</b>  | <b>Console Hours</b> | <b>Productivity<br/>(images per<br/>console hour)</b> | <b>Productivity<br/>Adjusted for<br/>Overhead</b> |
|----------------|----------------------|----------------------|---|---|
| APPS           | 303,943,107          | 321,180              | 946   | 819   |
| Flats          | 417,089,504          | 428,574              | 973   | 843   |
| Letters        | 187,218,151          | 183,523              | 1,020   | 883   |
| COA            | 31,768,664           | 190,577              | 167   | 144   |
| PARS           | 777,657,508          | 624,835              | 1,245   | 1,077   |
| <b>Total</b>   | <b>1,717,676,934</b> | <b>1,748,690</b>     | <b>982</b>  | <b>850</b>  |

**Source: USPS-FY14-23, RECprods2014.xlsx**

### III. PROGRAM DOCUMENTATION

#### A. Mail Processing Plant Productivities

Program: **modsprod\_fy14.do** – Stata program that computes plant productivity statistics reported in YRscrub2014.xlsx.

First, the MODS data are merged with datasets indicating assignments of 3-digit MODS operations to operation groups, and identifying the MODS facilities and NDCs whose data are used in the productivity calculations. TACS default operations are screened prior to further aggregation.<sup>1</sup> The 3-digit operation-level data are summed (collapsed) to operation group. The TPF variable is replaced with TPH in cases where TPH is greater than TPF, which serves to transfer manual TPH into the TPF variable.<sup>2</sup> Subsequent calculations employ TPF for all operation groups.

The observation-level productivity (prod1) is calculated as the ratio of TPF to workhours by site, operation group, and month. Observations with zero workhours and/or TPF are eliminated by dropping observations with zero or missing values of prod1. The first and 99th percentiles of the productivity distributions for each operation group are computed, and observations in the top and bottom one percent tails of the productivity distributions are eliminated as outliers. Finally, the program computes group sums of TPF, TPH, and workhours over observations remaining after the screening steps. The productivity is the ratio of the sum of screened TPF to the sum of screened workhours. An Excel output file is created for subsequent importation into the YRscrub2014.xls Excel spreadsheet.

Productivities for groups 3, 20, 73, and 74 (REC productivities) are obtained from REC operating data reported in the WebROADS system, and thus are not reported in the spreadsheet; see Section C, below.

---

<sup>1</sup> TACS designates certain 3-digit operation numbers as default operations. These operations accumulate workhours in operations where the designated activity may not actually be present, and the workhours assigned to the affected operations 'by default' tend to be large relative to the 'true' data. Prescreening reduces the potential for the default workhours to bias the affected productivities downward.

<sup>2</sup> For manual operations, MODS reports zero TPF for all observations. Historically, TPH values greater than TPF were relatively rare anomalies in MODS data for automated operations. (Since TPH is defined as TPF less rejects, TPF should always be at least as great as TPH.) Automated entry of end-of-run data into MODS via WebEOR effectively eliminated these anomalies.

Input: **opmap14.xlsx** - Map of MODS operations to operation groups used in the productivity analysis, in Excel workbook  
**finlist14.xlsx** – Map of finance numbers to site IDs used in the productivity analysis  
**ndc\_fins14.dta** – Stata dataset with list of NDC and ASF finance numbers  
**MODS\_MONTH\_FY14.csv** - Monthly FY 2014 MODS TPF, TPH, and workhour data by month, finance number, and operation, as comma-separated text file

Output: **mods2014prod\_merged.dta** – Stata dataset (by operation, month, and finance number) merging FY 2014 MODS data, operation-to-group, and finance number maps  
**mods2014prod\_prescreen.dta** – Stata dataset containing FY 2014 MODS data by site ID, month and operation prior to screening, for operations included in the productivity groups  
**MODSprod2014.xlsx** – Excel workbook with FY2014 screened TPH, TPF, hours, productivity (TPF/hour) and TPH/TPF ratios, by operation group; YRscrub2014.xlsx reformats these data.

## B. NDC Productivities

Program: **ndcprod\_fy14.do** – Stata program that computes productivity statistics, reported in NDCscrub2014.xlsx, for the following operation groups: PPSM, SPSM, SSM, NMO/Manual Parcels, and Outgoing Pouching.

The data processing procedures for the NDC operation groups are substantially identical to those described above for program **modsprod\_fy14.do**.

Input: **mods2014prod\_merged.dta** – Stata dataset of MODS data, produced in **modsprod\_fy14.do** (see above)

Output: **ndc2014prod\_prescreen.dta** - Stata dataset containing FY 2014 data by site ID, month and operation group prior to screening  
**NDCprod2014.xlsx** - Excel workbook with FY2014 screened TPH, TPF, hours, productivity (TPF/hour) and TPH/TPF ratios, by operation group; YRscrub2014.xlsx reformats these data.

### C. REC Productivities

Spreadsheet: **RECprods2013.xls** – Excel spreadsheet containing Remote Encoding Center (REC) productivities for APPS, Flat, Letter, COA, and PARS images for GFY 2013. Productivities calculated from WebROADS images and console hours are adjusted for overhead (e.g., on-the-clock breaks) using MODS hours.